

## Appendix IV

# Customer Support

**Our Commitment to You** Leigh Industries takes pride in its commitment to providing excellence in customer service and support. This user guide is designed to provide you with the answers to any questions you have. However, if you require assistance, please feel free to contact our technical support staff or a distributor listed below.

### Manufacturer: Canada/USA

#### TEL/FAX

**Customer Service  
and Technical Support**  
800-663-8932 (Canada/USA)  
604-464-2700 (Tel.)  
604-464-7404 (Fax.)

#### EMAIL/WEB

**Customer Service**  
leigh@leighjigs.com  
**Technical Support**  
help@leighjigs.com  
**Website**  
www.leighjigs.com

**NOTE:** Email can be useful, but technical queries usually raise queries from us. A phone call is the quickest and most convenient way to get queries answered, either directly to Leigh (toll free in N. America) or to your national distributor. –*Thanks!*

#### MAILING ADDRESS

Leigh Industries Ltd.  
P.O. Box 357  
Port Coquitlam, B.C.  
Canada V3C 4K6

#### LOCATION

Leigh Industries Ltd.  
1615 Industrial Ave.  
Port Coquitlam, B.C.  
Canada V3C 6M9

### Distributors

#### AUSTRALIA & NEW ZEALAND

Maxis Distribution  
128 Ingleston Rd., Wakerley, Qld., 4154  
Australia  
Tel: 1300 767 366  
Tel (Int.) +61 7 3292 0392  
Email: info@maxis.com.au  
Web: www.maxis.com.au

#### CHINA

Harvey Industries Co., Ltd.  
68-10 Suyuan Avenue  
Jiangning District Nanjing 211100, China  
Tel: (0)86 5792 8869 / 5792 8021  
Fax: (0)86 5792 8826  
Email: caozhi@harvey.cn  
Website: www.harveyworks.cn

#### FRANCE

Ets Bordet  
98 Rue Louis Ampère, 93330  
Neuilly Sur Marne, France  
Tel: 01 48 58 28 39  
Fax: 01 48 58 48 58  
Email: info@bordet.fr  
Web: www.bordet.fr

#### GERMANY, AUSTRIA & SWITZERLAND

Hacker GmbH  
Holzbearbeitungsmaschinen  
Traberhofstraße 103 D-83026 Rosenheim  
Deutschland  
Tel: 08031 269650  
Fax: 08031 68221  
Email: hacker.rosenheim@t-online.de  
Web: www.leigh.de

#### ITALY

Ferrari Macchine Legno SRL  
Via Gallarata 74/76/78  
20019 Settimo M.se (MI) Italy  
Tel: 39 02 335 010 95  
Fax: 39 02 335 005 27  
Email: info@ferrarimacchine.com  
Web: www.ferrarimacchine.com

#### JAPAN

Off Corporation Inc.  
323-1 Yanbara, Shimizu-ku, Shizuoka-shi  
Shizuoka-ken, Japan 424-0002  
Tel: 81-50-3816-0115  
Fax: 81-54-367-6515  
Email: info@off.co.jp  
Web: www.off.co.jp

#### KOREA

Leigh Korea  
665-3, Munhyung-Ri, Opo-Eup, Kwangju-Si,  
12774, South Korea  
Tel: 82 (0) 70-8252-0988  
Fax: 82 (0) 31-765-5602  
Email: maengha@leigh.co.kr  
Web: www.leigh.co.kr

#### NETHERLANDS, BELGIUM & LUXEMBOURG

Houtbewerking Krielaart  
9217RR Nijega, Netherlands  
Tel: +31 512 354 770  
Email: gerard@gkrielaart.nl  
Web: www.leighjigs.nl

#### RUSSIA

Unicom Ltd.  
Nikitskij Boulevard 12  
Moscow, 119019, Russia  
Tel: 7 (495) 690 0454  
Email: info@leighjigs.ru  
Web: www.leighjigs.ru

#### SOUTH AFRICA

Hardware Centre  
PO Box 4059, Randburg 2125  
South Africa  
Tel: +27 011 791-0844/46  
Fax: +27 011 791-0850  
Email: info@hardwarecentre.co.za  
Web: www.hardwarecentre.co.za

#### SWEDEN

Toolbox Sweden AB  
Bruksgatan 3, S-597 30  
Atvidaberg, Sweden  
Tel: 46 120 854 50  
Fax: 46 120 854 69  
Email: info@toolbox.se  
Web: www.toolbox.se

#### UNITED KINGDOM & IRELAND

Axminster Tools & Machinery  
Headquarters, Unit 10, Weycroft Avenue  
Axminster, Devon  
EX13 5PH United Kingdom  
Tel: 0800 371822  
Text: 07786 200699  
Email: cs@axminster.co.uk  
Web: www.axminster.co.uk/leigh